

# Serving Clients In

## *Home or Hospital Settings*

### Private Care

Modern Angels understands and recognizes that clients with chronic or terminal illness prefer to be at home over a hospital facility, which is why we offer many levels of private care. Some of our services include but are not limited to:

- Assistance with activities in daily living
- Promoting cognitive stimulation
- Companionship to and from appointments
- Medication reminder
- Encouraging independence

*Through ongoing education and innovation, we deliver safe, compassionate, high-quality and person-centred care.*

### Acute Care/Rehabilitation Facilities

Hospitals, long-term care facilities and nursing homes today are under a ton of pressure trying to keep up with the demands and ever-changing environments. Modern Angels assists by providing supplement nursing and other healthcare providers when there are staffing requirements. We employ only the brightest healthcare professionals in the industry today.

Our Staff Includes:

- Registered Nurses
- Registered Practical Nurses
- Personal Support Workers
- Physiotherapists
- Occupational Therapists
- Speech Language Pathologists
- Social Workers

## *Contact Us*



### Modern Angels Healthcare Agency

#### Head Office Address:

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#### Website:

[www.modernangels.ca](http://www.modernangels.ca)

**Other Locations:** Toronto, Brampton, Mississauga, Etobicoke, Vaughan, Markham, Hamilton/Burlington, Oakville, St Catharine's, Stouffville, London, Guelph, Durham Region (Ajax/Pickering/Whitby), Scarborough, Barrie, Newmarket, Huntsville, Bracebridge



## Quality, Effective *Care*



### *Our Mission*

- ✓ We strive to deliver excellent care to our clients and their families.
- ✓ We work effectively with culturally diverse clients and communicate effectively with culturally diverse persons.
- ✓ We believe in creating possibilities for more independence for our clients.
- ✓ We will take responsibility in the attendant care we provide.
- ✓ We are committed in driving a positive change in our clients lives through our services



## A Message From

### *Our Founder*

#### Providing The Best Care Possible

Our mission is to provide healthcare professionals, recognized for their experience, leadership and professionalism, to your organization or for private care needs. Our focus begins and ends with honesty, integrity and transparency for both job seekers and employers.

*Our vision is to provide quality, individualized care, enhancing the client's quality of life.*



#### Best Practices At Our Core

We continuously educate our workers on the latest Best Practices in Ontario. From preventing skin breakdowns to caring for the highly aggressive, ensuring correct medications are administered and managing clients with diabetes and more — we stay up to date and up to practice.

- We can offer our clients convenience of supplementing healthcare staffing needs
- We provide the highest-quality caregivers in the Ontario medical industry
- Our professionals are able to make an immediate impact on the lives of our clients in any given setting
- We are able to deliver services to hospitals, long-term care facilities, nursing homes, retirement homes, private homes, and other healthcare facilities

## Specializing In

### *The Following Areas*

#### Palliative Care

Our healthcare professionals assist clients in different disease stages by helping minimize their suffering and improving the quality of living in all areas of a client's life. We offer clients and their families a variety of support: from emotional care to spiritual care, pain and symptom management and bereavement counseling.

#### Spinal Cord Injury Care

Clients with spinal cord injury suffer from disruption in their daily functioning. From rupture disks to paraplegia and quadriplegia, we understand and address the clients' specific needs associated with their injury through highly detailed care. We assist in day-to-day life and work with the client in restoring independence.

#### Elderly Care

We are experts in caring for clients with Alzheimer's disease with Dementia. We focus on differentiating the effects of the 4D's in the elderly's: Dementia, Delirium, Depression and Drugs. We are trained to deal with high-risk behaviours and we continue to train in providing loving, non-invasive care to these sensitive individuals by understanding their disease processes and needs.

#### Traumatic Brain Injury Care

We educate our staff on the importance of the Glasgow Coma Scale when assessing clients so they can provide knowledgeable care with empathy and understanding. Realizing that clients may display at-risk behaviors, our staff are equipped to deal with this behavior due to their expertise in Non-violent Crisis Prevention Intervention.

## We Offer You

### *Peace of Mind*

#### Compassionate, Person-Centered Care

Through our person-centered approach, Modern Angels provides the best quality services to its clients thereby:

- Improving our clients quality of life
- Matching personal support worker needs of the clients with certified professionals
- Encouraging cognitive stimulation through games and to-do activities
- Refining overall physical and mental health in the long run



#### Respectful Collaboration and Communication

We are built on a foundation of respect, ensuring all team members are included and have a sense of belonging. Working as a team and with your team is key to providing successful outcomes for patients. In this, we facilitate ongoing collaboration and communication between the patient, caregivers, facilities and family members. We honor the differences between us, value every person we encounter and work with, and we acknowledge that respectful behavior makes a difference in our lives and work.